

TWO WAYS TO QUALIFY

You can qualify for the Enhanced Lifeline discounts in one of two ways:

1

PROGRAM-BASED

You can qualify if at least one member of your household is enrolled in any of the following public assistance programs:

- Medicaid/Medi-Cal
- Women, Infants and Children Program (WIC)
- Healthy Families Category A
- Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP)
- National School Lunch Program (NSLP)
- Temporary Assistance for Needy Families (TANF), also called:
 - California Work Opportunity and Responsibility to Kids (CalWORKS)
 - Stanislaus County Work Opportunity and Responsibility to Kids (StanWORKS)
 - Welfare-to-Work (WTW)
 - Greater Avenues for Independence (GAIN)
- Tribal TANF
- Bureau of Indian Affairs General Assistance
- Head Start Income Eligible (Tribal only)
- Food Distribution Program on Indian Reservations (FDPIR)

2

INCOME-BASED

You may also qualify for the Enhanced Lifeline discounts if your household's total annual gross income is at or less than the annual income limits:

Household Size	Annual Income Limits
1-2 members	\$24,700
3 members	\$28,800
4 members	\$34,800
*Add \$6,000 per person for each additional person after four people. Effective from 06/01/12 to 05/31/13.	

Documentation is required to show your household income meets the annual income limits if you are qualifying by Income-Based. Acceptable proof:

- Front page only of prior year's state (540, 540A, 540 2EZ, 540NR, or 540X), federal (1040, 1040A, 1040EZ, 1040NR, 1040NR-EZ, 1040SS, or 1040X), or tribal tax return
- Income statements or paycheck stubs for 3 consecutive months within the past twelve months
- Statement of benefits from Social Security, Veterans Administration, retirement/pension, Unemployment Compensation, and/or Workmen's Compensation
- Alimony and/or child support documents
- Other official documents

MAKE THE CALL

FIVE EASY STEPS TO SAVINGS

1

Contact your Local Home Phone Company and ask for the Enhanced Lifeline discounts.

2

Your Local Home Phone Company will review the eligibility rules with you.

3

Your application with your PIN in a PINK envelope will be mailed to you.

4

Submit your application online at www.CaliforniaLifeLine.com or by mail with the required documentation.

5

The California LifeLine Administrator will send you a letter in the mail informing you whether or not your application was approved.

Call your local home phone company and ask for the Enhanced Lifeline discounts. You will be sent an application with your personal identification number (PIN) in a PINK envelope. Complete, sign, and submit your application to the California LifeLine Administrator before the due date. You will be required to provide proof of program participation or income documentation. You can submit your application in one of two ways:

1. By Computer – It's easy and fast to apply online at www.CaliforniaLifeLine.com. There is no need to set up an account. Just use the PIN and your phone number to log on. Check the box(es) for the program(s) in which you or someone in your household is enrolled. Type in the name of the person enrolled. Then click SUBMIT at the end.

2. By Mail – Mail back your application in the enclosed pre-addressed envelope to the California LifeLine Administrator. Be sure to also include the required documentation.

Please remember it's important that you submit your application before the due date. If you would like more information, call toll-free **866-272-0357**.



WHAT IS ENHANCED LIFELINE FOR TRIBAL LANDS?

Enhanced Lifeline for Tribal lands (Enhanced Lifeline) provides discounted home phone service to qualified households. With the Enhanced Lifeline discounts residents of federally recognized tribal lands get the opportunity to have basic phone service for as little as \$1 a month. There's also no charge for deposits for basic phone service or for toll-blocking.

The discounted rate for service connection is \$10. Interest-free installment payment plans are available.

HOW DOES IT WORK?

Start saving money by calling your local home phone company and asking for the Enhanced Lifeline discounts. Complete, sign, and submit your application before the due date. Once approved, your Enhanced Lifeline discounts will begin.

Only one discount per household is allowed. Households must choose to get the discount either on a home phone or a cell phone, but not on both. Households cannot get the discount from multiple phone companies.

**EVEN IF
YOU HAVE BEEN
DISCONNECTED.**

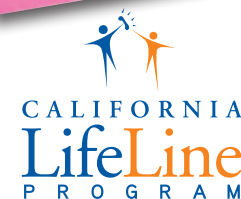
REMEMBER TO RENEW EACH YEAR

If you are an existing Enhanced Lifeline participant, you must renew each year to continue getting the Enhanced Lifeline discounts. You will be mailed a renewal form in a PINK envelope. Complete, sign, and submit the form before the due date.

You may also renew online at www.CaliforniaLifeLine.com using the PIN shown on the renewal form. There is no need to set up an account. Just use the PIN and your phone number to log on.

If you do not renew your participation, then you will lose your Enhanced Lifeline discounts and will be charged the regular rates for basic phone service.

If you miss the chance to renew your Enhanced Lifeline discounts, just start the application process over again by calling your local home phone company and asking for the Enhanced Lifeline discounts.



"HELLO, SAVINGS!"



CALIFORNIA
LifeLine
P R O G R A M

(866) 272-0357

www.HelloSavings.org

A Program of the California Public Utilities Commission